

How engineers see. From soaring industrial structures to the humble manhole cover and streetlight, everything in the built environment is engineered. By observing the world we walk through every day—the often-overlooked details of buildings and roads, the joinings and interfaces of our infrastructure—we can learn to see the world as engineers do. As it did with the groundbreaking observational primer *Thoughtless Acts?*, world-renowned design and innovation firm IDEO brings its instructive methods to bear on the world around us. Through simple pictures of how objects and environments behave over time, with unforeseen additions and under unique stresses, this book instructs anyone in creative fields, business, and design to see the world through IDEO's eyes.